Hurricane Ida
Situation Report #3

September 7th, 2021

KEY HIGHLIGHTS

- Project HOPE’s Emergency Response Team (ERT) has provided medical services to 1,045 people affected by Hurricane Ida in New Orleans and Jefferson Parish.
- 305 people were assessed for medical needs and received wellness checks.
- 185 people received first aid services at evacuation sites.
- 20 people received psychosocial support.
- 245 patients were triaged, including 110 via phone.
- 290 people received home visits and basic care.
- ERT supported the setup of Louisiana’s Regional Special Needs Shelter (RSNS) the medical triage process in partnership with the Louisiana Health Department.
- ERT delivered 8,080 disaster health kits and 98,800 N95s.
- ERT has received a request from the Plaquemines Parish Health Department to triage patients and support the growing population of one of its local shelters.
- The Office of Public Health Mega Shelter in Alexandria has requested Project HOPE’s ERT to provide additional medical services and clothing donations to their medical needy evacuees.
• The Louisiana VOAD has requested HOPE’s ERT to provide additional medical staff at two shelters in Shreveport with a total population of over 1,200 special needs evacuees.

SITUATION OVERVIEW

As of September 4th, Entergy Power New Orleans announced that power has been restored to all hospitals in New Orleans Parish. While 507,293 residents are still without power, approximately 42% of residents have had power restored across the state of Louisiana. Full power restoration is expected at the end of September. Due to power outages, a Heat Advisory is in effect in southeast Louisiana.

There are still mounting concerns that the aftermath of the storm will result in COVID-19 outbreaks in the impacted areas. According to the Louisiana Department of Health, those not fully vaccinated account for 91% of current COVID-19 hospitalizations. Current data shows that there are 2,254 COVID-19 patients in Louisiana hospitals.

PROJECT HOPE’S RESPONSE

Project HOPE’s ERT, consisting of 11 medical volunteers and two staff, continues to be embedded with the New Orleans Public Health Department and their medical team to support their campaign of outreach and assessment across the city, and supporting the assessment and evacuation of highly vulnerable populations. As a fully credentialed partner of the Louisiana Department of Health (LDH), Project HOPE’s ERT has been an integral part of the triage and intake process helping balance the entrance of community members and the surge from local hospitals. In recent days, teams were dispatched to provide basic care and triage support to the hard-hit areas of Jefferson and Plaquemines Parish. The ERT is also closely coordinating with the Louisiana VOAD and National Association of Free and Charitable clinics to assess additional urgent needs in the affected areas and at health facilities.
Figure 1. Dr. Stephanie McKeen of Project HOPE checks a beneficiary’s blood pressure at the NORD Rosenwald Recreation Center in New Orleans, Louisiana. Photo by PETER G. FOREST for Project HOPE, 2021.

Figure 2. Project HOPE’s Emergency Response Team (ERT) conducting phone triage at the Regional Special Needs Shelter in New Orleans. Photo by PETER G. FOREST for Project HOPE, 2021.

Project HOPE’s ERT of medical practitioners continues to provide medical services, emergency prescriptions, inducing first aid, home and community-based wellness checks and basic care, triage, and health screenings to the affected population. The ERT is providing such services at evacuation sites, regional special needs shelter, and apartment complexes within New Orleans, Marrero, and Belle
Chasse. In addition, Project HOPE’s ERT along with the Louisiana Department of Health have conducted site visits to 18 apartment complexes and evacuation centers to conduct health assessments, and participated in room searches to create a list of persons needing evacuation.

The health care system is quickly getting back to capacity, however with more people returning to their homes and in need of continuous medical attention, there continues to be sporadic needs for surge capacity of medical staff. More urgently, Project HOPE is hearing of a need for dialysis specialists to assist dialysis patients at evacuation shelters. Project HOPE’s ERT is working with partners in New Orleans to provide additional medical volunteers to assist both patients and patient care staff. Additionally, Project HOPE’s ERT has received a request from the Plaquemines Parish Health Department to triage patients and support the growing population of one of its local shelters. In the same way, the Louisiana VOAD has requested Project HOPE’s ERT to provide additional medical staff to assist evacuees at Jewella Shelter and Raising Cane’s River Center. Additional sites are still being assessed.

The Office of Public Health Mega Shelter in Alexandria, which accepts medical needy evacuees, will today receive additional 400 nursing home residents, and is in desperate need of assistance, specifically the following items listed below. Project HOPE’s ERT is working with partners to procure some of the requested items.
<table>
<thead>
<tr>
<th>Item</th>
<th>Size</th>
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<tbody>
<tr>
<td>Underwear - men and women</td>
<td>All sizes</td>
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<tr>
<td>T-shirts - men and women</td>
<td>All sizes</td>
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<tr>
<td>Sweatpants - men and women</td>
<td>All sizes</td>
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<tr>
<td>Socks - men and women</td>
<td>All sizes</td>
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<tr>
<td>Disposable Diapers</td>
<td>All sizes, LG/XL</td>
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<tr>
<td>Disposable cleaning cloths/wipes</td>
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<tr>
<td>Toothbrush/toothpaste kits</td>
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Those who wish to help may drop donations at either of the following locations: LSUA Mega Shelter: 8100 Hwy. 71 S., Alexandria, LA. If you have questions, please contact Patty White at (318) 767-6215. You can also drop your donations at the Office of Public Health Regional Office, 5604B Coliseum Blvd, Alexandria.

Figure 4 shows the number of people who received medical assistance from Project HOPE’s ERT in New Orleans and Jefferson Parish between September 2 and September 6th, 2021.

![Total Number Served](chart.png)

*Figure 4. Total number of people assisted by Project HOPE’s Emergency Response Team in New Orleans and Jefferson Parish from September 2-September 6, 2021.*
Figure 5 shows the services delivered by Project HOPE’s ERT in New Orleans and Jefferson Parish between September 2 and September 6th, 2021.

![Number of People by Type of Service](image)

**Figure 5.** Total number of people assisted by type of service by Project HOPE’s Emergency Response Team in New Orleans and Jefferson Parish from September 2–September 6, 2021.